



**Dear Valued Stakeholder,**

As the ECIC, we are mindful of our responsibilities during the government-mandated lockdown. Therefore, we have made operational changes to comply with the necessary steps taken to contain the spread of the Corona Virus (COVID-19).

During the 21-day lockdown:

- ECIC employees will continue to deliver on our full range of services.
- We will be available for virtual meetings via Skype, Microsoft Teams and telephonically.
- This unusual way of working will not limit our passion or capacity for continued attention to the delivery of quality service.

These are unprecedented times, which call for an elevated level of response. Rest assured, it's business as usual in this new virtual world.

My very best wishes and stay safe,

Kutoane Kutoane

CEO: Export Credit Insurance Corporation of South Africa (ECIC)

**YOUR EXPORT RISK PARTNER**